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The day the recovery effort paid off

Story

NOVEMBER 17, 2003

([COMPUTERWORLD](#)) - A fire-hydrant failure destroyed Tessco Technologies' primary data center in Hunt Valley, Md., on Oct. 12, 2002. Several hundred thousand gallons of water blasted through the outside concrete wall and inundated the data center with several feet of water.

We employed several Compaq StorageWorks SAN units, all of which were caked with mud and debris. We moved into the backup data center, restored from tape backups and were able to resume operations within a few hours.

[Asset Recovery Technologies](#) came on-site, and we began the recovery of the SAN disks. Of approximately 400 disks, their experts assisted us in recovering the data from all but four units.

Most of the physical disk drive assemblies were caked with mud and debris and gave the appearance of a total loss. We believe the combination of the robust StorageWorks product and the methodologies used by ARS allowed us to recover the damaged SAN in record time.

Hal Kuff

Manager, systems and networks

Tessco Technologies Inc.

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Network Computing 03-Q4

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